

# DELMAW ENTERPRISES LIMITED

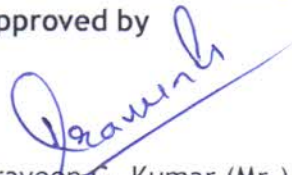
## QUALITY POLICY

Code :DEL_QMS_002	Ver. 0.2	Date of Ver. 15 <sup>th</sup> Feb'19	Eff. Date :15 <sup>th</sup> Feb'19
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- All Members of Delmaw Enterprises Limited are guided by our quality policy in the execution of their individual and collective tasks, and responsibilities in accordance with our primary operation of marketing, sales and distribution of pharmaceutical products and vision of being a trendsetter in ethical Pharma Marketing and Distribution.
- We will ensure the compliance of our product and service as per international quality standards in tandem with various regulatory manuals of Uganda.
- Quality objectives that support this policy are established and reviewed periodically.
- Necessary resources are provided for successful implementation and continual improvement of quality management system ISO 9001:2015.
- Ensure customer centric service in full compliance to the regulation of the regulatory authorities and satisfaction of the customer through persistent and coordinated efforts of the team, in which each individual is empowered to execute his task with innovation and accountability and hence ensuring financial sustainability and executing Corporate Social Responsibilities (CSR).

Reviewed by top management in the MRM.

Approved by

  
Praveen G. Kumar (Mr.)  
General Manager

DELMAW ENTERPRISES LTD.  
Plot 9/5&6 Gathani H'se Bombo Road  
P. O. Box 1574, Kampala  
Tel: 0414 257760 / 0393 262887  
Fax: 0414 231655  
delmaw1992@yahoo.co.uk  
www.delmawuganda.com